

Payment Options

300 W. Cotton St. | [Click here for map](#) [1]

There are several ways to pay your monthly water bill including: eCARE - online payments and billing, TeleWorks - IVR automated phone payment system, Fidelity Express locations, Automatic Bank Draft and also by mail or in person. Choose the one that is the most convenient for you. More information about each of these services is listed below.

Customer Account Protection

The City of Longview Water Utilities Department complies with the Federal Trade Commission (FTC) Red Flag Rule legislation regarding the security of its water accounts and the protection of its customers' personal information against potential theft or fraud. A Red Flag refers to a pattern, practice, or specific activity that indicates the possible existence of identity theft. For this reason, you may be required to show your personal identifying information or other vital supportive documents, while opening an account, transferring water service, accessing account information via phone or closing your water account.

For more information call: 903-237-1030 | [Contact Us](#) [2]

Source URL: <http://water.longviewtexas.gov/payment-options>

Links:

[1] http://maps.google.com/maps?f=q&source=s_q&hl=en&geocode=&q=300+W+cotton+st.+75601&sll=37.0625,-95.677068&sspn=30.185946,59.501953&ie=UTF8&hq=&hnear=300+W+Cotton+St,+Longview,+Gregg,+Texas+75601&ll=32.495447,-94.746373&spn=0.007836,0.014527&z=16
[2] <http://water.longviewtexas.gov/services-contact#WaterUtilities@LongviewTexas.gov>